

## বিদ্যাসাগর বিশ্ববিদ্যালয় VIDYASAGAR UNIVERSITY

## **Question Paper**

## **Major Examinations 2020**

Semester - III

Subject: OMSP

Paper: SEC-1T

(Counseling & Negotitation Management)

Full Marks : 40

Time : 2 Hours

Candiates are required to give their answer in their own words as far as practicable. The figures in the margin indicate full marks.

		Answer any <i>two</i> from the following questions :	2×20
1.	(a)	State the goals of counseling.	
	(b)	Explain briefly the process of counseling.	0+10
2.	(a)	State the role of counseling skills in conflict management.	
	(b)	What do you mean by ethics in counseling ?	15+5
3.	(a)	Define negotiation.	
	(b)	Discuss the different negotiation styles. Which negotiation stylel is the best style	?
			5+15

- 4. Write short notes on :
  - (a) Cross Cultural Negotiation.
  - (b) Conflict Management.
  - (c) Negotiation Tactics.
  - (d) Salary Negotiation.