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VIDYASAGAR UNIVERSITY

B.Sc. (Major) Honours Examination 2021

(CBCS)

4th Semester

TOURISM & TRAVEL MANAGEMENT

PAPER—SEC2T

Full Marks : 40

Time : 2 Hours

The figures in the right-hand margin indicate full marks.

Candidates are required to give their answers in their own words as far as practicable.

SEC2T : TRAVEL DOCUMENTATION

Answer any *four* questions.

4×10

1. Discuss different types of Travel Documents.
2. What is passport? Mention different types of passport.
3. What do you mean by VISA? Discuss different types of VISA.
4. Write a Brief note on “VISA on Arrival” policy of Govt, of India.

5. Discuss about Issuing Visa formalities.
6. Write a note on Airline Baggage Restrictions.
7. Discuss about Health Insurance and Health Certificates.
8. Short note (any *two*) : 2×5
 - (a) Travel Insurance
 - (b) Traveller Cheque
 - (c) E-tickets
 - (d) C-Forms.

SEC2T : TOUR GUIDING

Answer any *four* questions. 4×10

1. Differentiate between Tour Guiding and Escorting.
2. What are the important qualities and responsibility of Tour Guide?
3. Discuss the Role of Tour Guide to promote a Tourist Destination.
4. Discuss the Role of Tour Guide to handle emergency situation.
5. What are the important considerations to set up a tour guiding Business?
6. Write a brief note on Monument and Museum Guide.
7. "Tour Guide a Brand Ambassador of the Destination" – explain the statement with example.
8. Write briefly on the role of Religious Tourist Guide.

SEC2T : PERSONALITY DEVELOPMENT AND COMMUNICATION

Answer any *four* questions.

4×10

1. What are the important physical aspects of Personality Development - of male and female?
 2. Why is personality Development important for tourism Professional?
 3. What do you mean by communication? Discuss different types of communication.
 4. Discuss different types of communication Barriers.
 5. Write a brief note on Public Relation.
 6. Write a note on Business corresponding.
 7. Short note (any *two*) :
 - (a) Notice
 - (b) Memorandum
 - (c) Personnel Correspondence
 - (d) E-mail
 8. Discuss different types and forms of business letter.
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